

**HWB Update
Adult Social Care
Local Account 2017
30 January 2018**

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Adult Social Care Local Account 2017

- Evidence of progress against Adult Social Care Direction of Travel 2016-2020 (agreed at HWB 2015)
- Impact of changes for residents, carers, staff and key partners
- Picture of key developments in 2016-17
- Also outlining future plans 'We have, We will'
- Community, Voluntary Sector feedback -progress and priorities



Engagement

- Reflect what matters to people
- Making It Real headings (user/carer developed)
- Summary of consultations following service changes
- User and Carer Survey feedback
- Community and Voluntary Sector feedback
- HWB Hot topics as agreed at November Board



Hot Topics



Next steps

- On BHCC website. Full text + easy read by March 2018
- Widely circulated to partners, VCS and public spaces
- Thanks to all involved in shaping 2017 Local Account
- Suggestions to incorporate next time
- Build on We have, We will..... You Can
- Start process earlier to align with other key dates



Feedback

- Any additional comments/feedback?

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